LISA VINSON | software developer

experience

Technical Support Manager | White Whale Web Services
December 2021 – Present, Remote

- Troubleshoot level 2 and 3 support requests for college website admins and developers, including improving website accessibility to comply with Federal law and resolve core software bugs.
- Design, develop, and test billable client customization projects to improve process automation, mobile responsiveness, and extend software features:
  - Purchase College: Automated process for campus admin to highlight events as meeting campus sustainability goals *(PHP, SQL, JavaScript, jQuery)*
  - Southwestern University: Extended CMS functionality to allow campus editors to create and display multi-day itinerary, replacing third-party software costing up to $2000 per event *(HTML, SASS, JavaScript, PHP, SQL)*

Junior Web Developer | White Whale Web Services
November 2020 – December 2021, Remote

- Developed university calendar management websites, ensuring mobile responsiveness and WCAG accessibility compliance.
- Managed new client launch processes in AWS, including installing SSL certificates (Certificate Manager, EC2), creating DNS entries (Route53), and enabling Apache server virtual hosts.

Teaching Assistant & Grader | UCF Coding Bootcamp
August 2018 – December 2020, Orlando, FL / Remote

- Introduced software development concepts to students, focusing on HTML, CSS, JavaScript, React, Node, Express, MySQL, and MongoDB.
- Hosted office hours to provide one-on-one tutoring and group focus sessions on agile methodology, JavaScript, and application deployment.

Software Developer I | CentralSquare Technologies
April 2019 – March 2020, Lake Mary, FL

- Resolved production bugs in complex finance and HR management applications used by governments using VB.Net, C#, Genero, and SQL.
- Solo developer on a cross-application feature to allow expansion of payroll deduction types and employee choices of deduction options.

QA Analyst I | CentralSquare Technologies
May 2018 – March 2019, Lake Mary, FL

- Authored and executed test cases in Azure DevOps to confirm requirements.
- Identified and documented bugs during each sprint and regression period.
- Performed cross-browser and operating system compatibility testing using BrowserStack.

contact

- Atlanta, GA
- 407-808-8607
- Lrv0828@gmail.com
- www.lisavinson.com
- lisavinson1
- LiVinson

profile

Front-end developer with a focus on continuously improving ability to write clean, testable, and maintainable code, regardless of tech stack. Leverages experience in devops, technical support, and QA testing to understand users, their needs, and how to provide simple solutions to complex problems.

skills & knowledge

HTML
CSS (SASS/LESS)
JavaScript
jQuery
TypeScript
React
Redux
Express
Node.js
PHP
SQL & Sequelize
MongoDB & Mongoose
AWS
Firebase
Jest & Enzyme
Webpack
Babel
Git / Version Control

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Client Delivery Manager | PeopleScout
April 2017-August 2017, Charlotte, NC

- Led requirements meetings with clients to determine business needs, define scope, and document new processes.
- Performed root cause analysis of client issues, providing recommendations that reduced average client escalations by 80% in 3 months.

Sr. Operations Specialist | PeopleScout
February 2014 – April 2017, Charlotte, NC

- Designed training curriculum for core processes, facilitating in-person and virtual training sessions for up to 30 employees in four geographic locations.
- Conducted monthly quality assessments of clients' hiring process to ensure compliance with company guidelines and federal law.

applications

Taboo! Multiplayer Team Game | https://playtaboo.app
React, Redux, React Router, Styled Components, Firebase, Node.js, Jest, Enzyme

- A mobile-first online version of the popular board game that pits friends against each other to describe a particular word without saying anything from the "taboo" list. Play when physically together or while socially distanced via online meeting platforms.
- Displays varying views based on each player's team and current role in the game with real-time updates of actions performed by other players.
- Designed using Figma and deployed to Firebase using Jenkins for continuous integration and deployment.
- Administrative program to review card ideas submitted by players, review system errors, and import data from CSV to create or update game cards.

Hacker News Clone | https://hacker-news-react-clone.netlify.app
JavaScript, React, React Router, Context API, Webpack, Babel

- Fetches data from the Hacker News API and displays the top and new story headlines.
- View story details, comments, and user profiles. Toggle between a light or dark theme.
- Bundled and compiled with custom Webpack and Babel configuration and deployed using Netlify.

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education

University of Central Florida
April 2018
Full Stack Web Development, Certification

Tarleton State University
December 2015
HR Management, MS

University of Florida
May 2012
Sociology, BA

interests

drawing
boxing
basketball
hiking
kayaking